

Professional Profile

- Adaptable
- Competent
- Quick Learner
- Work Well With Others
- Four Years of Phone Selling Experience
- Good Communicator
- Full UK Drivers Licence
- Can Work to Set Goals and Targets
- Punctual
- Committed
- Five Years of Customer Service Experience

Professional Experience

HMV, Glasgow Fort
20-June-09 To Present
Sales Assistant

Responsibilities:

- Merchandising Stock
- Stock Security
- Money Handling
- In-store Appearance

Virgin Mobile, Glasgow Fort
9-Dec-04 To 31-May-09
Sales Executive

Achievements:

- Received a 90% mystery shop within three months of starting
- Helped our store achieve top five best performing store in the UK 2008
- Personally contributed over 20% off all sales in store every month, on key-time hours, with 3 members of full time staff.
- Helped induct new staff members into their roles, including sales managers and sales executives.

Responsibilities:

- Money Handling
 - Knowledge Of Technology And The Current Phone Market
 - Stock Management
 - Stock Security
 - Campaign Changes
 - In-store Appearance
 - Security Of Customers Personal Details
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FarmFoods, Bellshill
01-Aug-2003 To 31-Nov-04
Sales Assistant

Responsibilities:

- Money Handling
- Stock Management
- In-store Appearance
- Safety Of Equipment
- Health And Safety Compliance

Education

University of the West of Scotland
Currently Studying Computer Games Development

Glasgow College of Nautical Studies
2004-2005
Software Development - HNC

Cardinal Newman High School, Bellshill
2003-2004
Higher Information Systems - C
Higher Physics - C

2002-2003
Intermediate 2 Mathematics - C
Intermediate 2 English - B
Intermediate 2 Art - B

References

Steven McKay
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07847181747
